

# PROVIDER UPDATE

October 2023 – Special Benefits Edition

Connecticut

## Welcome to the Annual Enrollment Period.

We anticipate 2024 will be a great year for Trinity Health Plan Of New England and our providers!

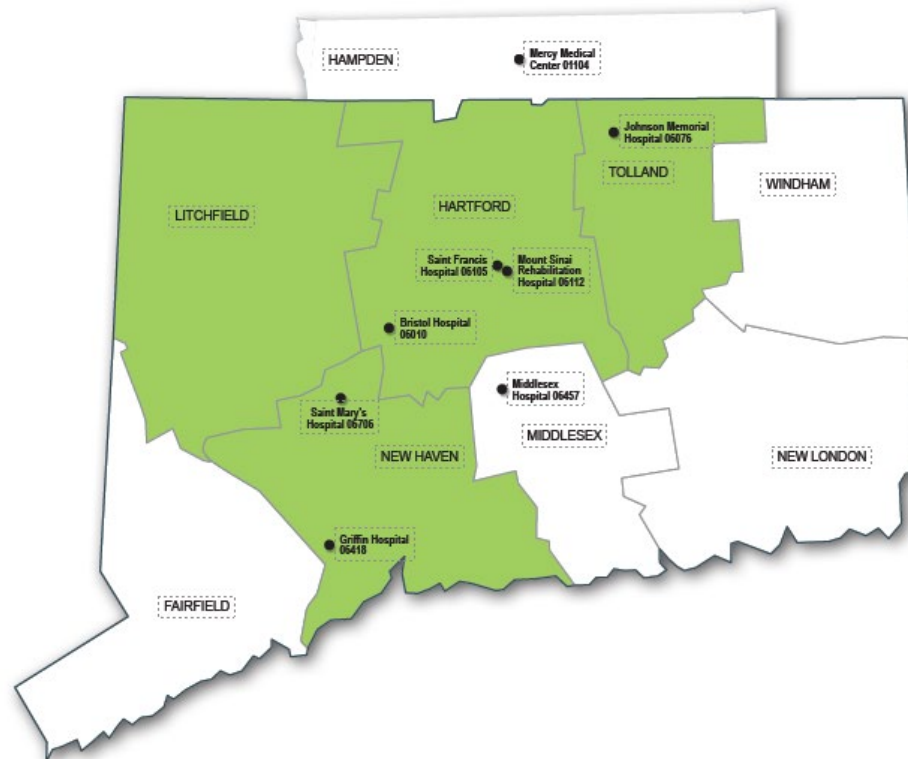
As a reminder, you and your office staff will receive formal educational materials throughout the year including:

- Monthly Provider Update newsletter
- Provider Administration Manual
- Provider Guide
- Star Measures Coding Guide

Please reach out to our Provider Service Center if you have any questions.

## 2024 Connecticut Service Area

**Connecticut Counties:** Hartford, Litchfield, New Haven and Tolland



**MediGold**  
Medicare made easy<sup>®</sup>

WE'RE HERE TO SERVE YOU.  
[www.trinityhealthofne.org/medicare/find-a-provider](http://www.trinityhealthofne.org/medicare/find-a-provider)  
Provider Service Center 1-800-991-9907 (TTY 711)

8 a.m. – 5 p.m.  
Monday - Friday

### 2024 Plans Highlight

- ✓ **NEW!** Flex Card benefit – up to \$1,000 to spend on covered Vision and Hearing services\*
- ✓ **NEW!** Lower select copays
- ✓ Up to \$600 cash back in Social Security each year for select plans\*
- ✓ All covered insulins with maximum monthly copay of \$35
- ✓ Over-the-Counter (OTC) allowance
- ✓ **FREE** SilverSneakers® fitness and more!

*\*Benefits vary by plan*

Our pharmacy network includes more than 66,000 network pharmacies including retail, specialty, long-term care and home infusion.

A sample of the 2024 Member Identification card is included below.



Trinity Health Plan Of New England (HMO/PPO) and MediGold are affiliates of Trinity Health. In select counties, Trinity Health Plan Of New England offers Medicare Advantage plans in partnership with Trinity Health’s regional health ministry, Trinity Health Of New England and other local Network Providers (Connecticut). Most operational and administrative functions for the plan are performed through the plan’s headquarters in Columbus, Ohio.