SCHEDULE H (Form 990)

Department of the Treasury Internal Revenue Service

Name of the organization

Hospitals

► Complete if the organization answered "Yes" on Form 990, Part IV, question 20. ► Attach to Form 990.

► Go to www.irs.gov/Form990 for instructions and the latest information.

MOUNT SINAI REHABILITATION HOSPITAL,

OMB No. 1545-0047

Open to Public Inspection

INC.

Employer identification number 06-1422973

Par	rt I Financial Assistance a	and Certain O	ther Commur	nity Benefits at	: Cost				
	<u>.</u>							Yes	No
1a	Did the organization have a financial	assistance policy	during the tax ve	ar? If "No." skip to	guestion 6a		1a	Х	
b	If "Yes," was it a written policy? If the organization had multiple hospital facilities						1b	Х	
2	If the organization had multiple hospital facilities facilities during the tax year.	, indicate which of the fo	llowing best describes	application of the financia	al assistance policy to its	various hospital			
	X Applied uniformly to all hospita	al facilities	Appli	ed uniformly to mo	st hospital facilities	5			
	Generally tailored to individual			····- , ···-					
3	Answer the following based on the financial assi	•	hat applied to the large	est number of the organiza	ation's natients during th	e tax vear			
а		= :		=	·	= '			
-	If "Yes," indicate which of the follow	,	•				За	Х	
		X 200%	Other	%	C Carc		- Ou		
h	Did the organization use FPG as a fa				care? If "Ves " indi	cate which			
b	of the following was the family incom			-			3b	Х	
	200% 250%	300%			ther 9		30		
_	If the organization used factors other					-			
C	eligibility for free or discounted care.					-			
	threshold, regardless of income, as		•	J		. 01.101			
4	Did the organization's financial assistance policy						4	Х	
E -	"medically indigent"? Did the organization budget amounts for			te financial accietance			5a	X	
	If "Yes," did the organization's finan-		•				5a 5b	X	
							30	21	
C	If "Yes" to line 5b, as a result of bud	-	-	-					x
٥-	care to a patient who was eligible fo						5c	Х	
	Did the organization prepare a comm						6a	X	
D	If "Yes," did the organization make i						6b	21	
	Complete the following table using the workshee			not submit these workshe	eets with the Schedule H				
	Financial Assistance and Certain Ot	(a) Number of	(b) Persons	(c) Total community	(d) Direct offsetting	(e) Net community	(f	Percer	nt
	Financial Assistance and	activities or programs (optional)	served (optional)	benefit expense	revenue	benefit expense	١,	of total expense	
	ans-Tested Government Programs		,					•	
а	Financial Assistance at cost (from			70,408.		70,408.		.25	<u>ي</u>
	Worksheet 1)			70,400.		70,400.		• 4 5	
D	Medicaid (from Worksheet 3,			4 452 740	3,572,547.	880,193.	2	.13	<u>ي</u>
	column a)			4,452,740.	3,372,347.	000,193.		• 1 2	0
С	Costs of other means-tested								
	government programs (from								
	Worksheet 3, column b)								
a	Total Financial Assistance and			4 500 140	2 572 547	950,601.	٦	.38	9
	Means-Tested Government Programs			4,523,148.	3,5/2,54/.	930,001.		• 50	•
	Other Benefits								
е	Community health								
	improvement services and								
	community benefit operations			103,124.	12,156.	90,968.		.32	Q.
	(from Worksheet 4)			103,124.	12,130.	30,300.		• 54	0
T	Health professions education								
	(from Worksheet 5)								
g	Subsidized health services								
	(from Worksheet 6)								
	Research (from Worksheet 7)								
i	Cash and in-kind contributions								
	for community benefit (from								
	Worksheet 8)			102 124	12 156	90 969		.32	9
	Total. Other Benefits			103,124.		90,968.	2	<u>.34</u> .70	
k	Total. Add lines 7d and 7j	I		4,626,272.	3,584,703.	1,041,569.	ı s	• / U	70

732091 11-28-17 LHA For Paperwork Reduction Act Notice, see the Instructions for Form 990.

INC.

	tax year, and describe in Pa		nity building activit	· ·	•	•	•			
		(a) Number of activities or programs	(b) Persons served (optional)	(c) Total community	(d) Direct offsetting reversely		Net munity	٠,	Percent al exper	
		(optional)	· · · /	building expense			expense	101	ai expei	
1	Physical improvements and housing									
2	Economic development	1	16 020	67 003	15 7	00 51	,293.		.18	Q.
3	Community support	1	16,939	67,083	15,7	90. 51	, 493.		• 10	6
<u>4</u> 5	Environmental improvements				+					
3	Leadership development and training for community members									
6	Coalition building									
7	Community health improvement									
	advocacy									
8	Workforce development									
9	Other									
10	Total	1	16,939	67,083	3. 15,7	90. 51	,293.		.18	용
Pa	rt III Bad Debt, Medicare,	& Collection P	ractices							
Sect	ion A. Bad Debt Expense								Yes	No
1	Did the organization report bad deb	ot expense in accord	dance with Healtho	are Financial N	Management As	sociation			37	
_								1	Х	
2	Enter the amount of the organization				ا م ا	157	,688.			
2	methodology used by the organizat				2	137	,000.			
3	Enter the estimated amount of the patients eligible under the organizar	•	•		10					
	methodology used by the organizat									
	for including this portion of bad deb						0.			
4	Provide in Part VI the text of the foo	•				debt				
	expense or the page number on wh									
Sect	ion B. Medicare									
5	Enter total revenue received from M	Medicare (including I	OSH and IME)		5	8,827				
6	Enter Medicare allowable costs of o	are relating to payn	nents on line 5		6	6,933				
7	Subtract line 6 from line 5. This is the	ne surplus (or shortf	all)		7	1,893	,968 .			
8	Describe in Part VI the extent to wh	ich any shortfall rep	orted in line 7 sho	uld be treated	as community b	enefit.				
	Also describe in Part VI the costing		urce used to deter	mine the amou	int reported on	ine 6.				
	Check the box that describes the n			1						
	Cost accounting system	X Cost to char	ge ratio L	Other						
_	ion C. Collection Practices		and the state of t	0				0-	Х	
	Did the organization have a written If "Yes," did the organization's collection				na the tay year on	ntain provicions	on the	9a	21	
D	collection practices to be followed for pa		-			iitaiii provisions	on the	9b	Х	
Pa	rt IV Management Compa					ees, kev emplovees	s, and physic			ctions)
	(a) Name of entity		cription of primary) Organization's					
	(a) Name of chitty		tivity of entity		rofit % or stock	ors, truste	es, or	(e) Physiciar profit % o stock ownership		
					ownership %	key emplo profit % or	yees′ stock			0.4
						ownersh		ownership %		%
							-			
							+			
						1				

06-1422973 Page 3 Schedule H (Form 990) 2017 Part V | Facility Information Critical access hospital Section A. Hospital Facilities Gen. medical & surgical (list in order of size, from largest to smallest) Children's hospital icensed hospital Feaching hospital How many hospital facilities did the organization operate during the tax year? 1 ER-24 hours Name, address, primary website address, and state license number Facility (and if a group return, the name and EIN of the subordinate hospital reporting group organization that operates the hospital facility) Other (describe) 1 MOUNT SINAI REHABILITATION HOSPITAL 490 BLUE HILLS AVENUE HARTFORD, CT 06112 WWW.MSRH-CT.ORG LICENSE # 17CD X

732093 11-28-17

Part V Facility Information (continued)

Section B. Facility Policies and Practices

(complete a separate Section B for each of the hospital facilities or facility reporting groups listed in Part V, Section A)

Name of hospital facility or letter of facility reporting group MOUNT SINAI REHABILITATION HOSPITAL

Line number of hospital facility, or line numbers of hospital facilities in a facility reporting group (from Part V. Section A): 1

The process for identifying and prioritizing community health needs of the community of the process for identifying and prioritizing community health needs and services to meet the community health needs interests of the community served by the hospital facility is not orducing its most recent ChNA(s) of the inconducting its most recent ChNA(s) of the community serves the hospital facility service or the community serves the hospital facility and different the spital facility is conducted at the hospital facility is not orducing its most recent ChNA) of the hospital facility of the community of the community served by the hospital facility that are available to respond to the health needs of the community of the process for identifying and prioritizing community health needs and services to meet the community health needs in the process for consulting with persons representing the community's interests of the process for consulting with persons representing the community's interests of the community of the comm
current tax year or the immediately preceding tax year? 2 Was the hospital facility acquired or placed into service as a tax-exempt hospital in the current tax year or the immediately preceding tax year? ("Yes," provide details of the acquisition in Section C. 3 During the tax year or either of the two immediately preceding tax years, did the hospital facility conduct a community health needs assessment (ChINA)? If "No," skip to line 12. 1 If "Yes," indicate what the CHINA report was representing the community in the CHINA report was represented by the hospital facility. 2 If "Yes," indicate what the CHINA report was made widely available to rhe politic facility. 3 X Demographics of the community. 4 X Demographics of the community. 5 Existing health care facilities and resources within the community that are available to respond to the health needs of the community. 6 X The significant health needs of the community. 7 Yerimary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority groups. 9 X The process for identifying and prioritizing community health needs and services to meet the community health needs. 1 X The impact of any actions taken to address the significant health needs identified in the hospital facility is prior CHNA(s). 2 If "Yes," describe in Section C. 4 Indicate the tax year the hospital facility last conducted a CHNA: 2 D 15 5 In conducting its most recent CHNA, did the hospital facility including those with special knowledge of or expertise in public health? If "Yes," describe in Section C how the hospital facility including those with special knowledge of or expertise in public health? If "Yes," idea facilities in Section C on when the ospital facility in the community, and identify the persons the hospital facility in the community, and identify the persons the hospital facility to solve the ospital facilities. If "Yes," is the other hospital facility was britted with one or more organizations other than hospital facilities.
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b Was the hospital facility's CHNA conducted with one or more organizations other than hospital facilities? If "Yes," list the other organizations in Section C 7 Did the hospital facility make its CHNA report widely available to the public? 8 If "Yes," indicate how the CHNA report was made widely available (check all that apply): 9 a X Hospital facility's website (list url): SEE SCHEDULE H, PART V, SECTION C 9 b X Other website (list url): SEE SCHEDULE H, PART V, SECTION C 1 c X Made a paper copy available for public inspection without charge at the hospital facility
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7 Did the hospital facility make its CHNA report widely available to the public? If "Yes," indicate how the CHNA report was made widely available (check all that apply): a
If "Yes," indicate how the CHNA report was made widely available (check all that apply): a
a X Hospital facility's website (list url): SEE SCHEDULE H, PART V, SECTION C b X Other website (list url): SEE SCHEDULE H, PART V, SECTION C c X Made a paper copy available for public inspection without charge at the hospital facility
b X Other website (list url): SEE SCHEDULE H, PART V, SECTION C c X Made a paper copy available for public inspection without charge at the hospital facility
c X Made a paper copy available for public inspection without charge at the hospital facility
8 Did the hospital facility adopt an implementation strategy to meet the significant community health needs
identified through its most recently conducted CHNA? If "No," skip to line 11
9 Indicate the tax year the hospital facility last adopted an implementation strategy: 20 15
10 Is the hospital facility's most recently adopted implementation strategy posted on a website?
a If "Yes," (list url): SEE SCHEDULE H, PART V, SECTION C
b If "No," is the hospital facility's most recently adopted implementation strategy attached to this return?
11 Describe in Section C how the hospital facility is addressing the significant needs identified in its most
recently conducted CHNA and any such needs that are not being addressed together with the reasons why
such needs are not being addressed.
12a Did the organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a
OUNA was wised by a safety 504(4)(9)0
b If "Yes" to line 12a, did the organization file Form 4720 to report the section 4959 excise tax?
c If "Yes" to line 12b, what is the total amount of section 4959 excise tax the organization reported on Form 4720
for all of its hospital facilities? \$

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Part V Facility Information (continued)	
Financial Assistance Policy (FAP)	

Name of hospital facility or letter of facility reporting group	MOUNT	SINAI	REHABILITATION	HOSPITAL

				Yes	No
	Did the	I the hospital facility have in place during the tax year a written financial assistance policy that:			
13	Explain	ained eligibility criteria for financial assistance, and whether such assistance included free or discounted care?			
	If <u>"Yes,</u>	es," indicate the eligibility criteria explained in the FAP:			
а	X	Federal poverty guidelines (FPG), with FPG family income limit for eligibility for free care of			
		and FPG family income limit for eligibility for discounted care of $\underline{400}$ %			
b		Income level other than FPG (describe in Section C)			
C		Asset level			
C		Medical indigency			
е		Insurance status			
f		Underinsurance status			
Q		Residency			
h		Other (describe in Section C)			
14		ed the basis for calculating amounts charged to patients?	14	X	
15		ed the method for applying for financial assistance?	15	X	
		" indicate how the hospital facility's FAP or FAP application form (including accompanying instructions)			
		ed the method for applying for financial assistance (check all that apply):			
а	77	Described the information the hospital facility may require an individual to provide as part of his or her application			
b	X	Described the supporting documentation the hospital facility may require an individual to submit as part of his			
	37	or her application			
C	<u> </u>	Provided the contact information of hospital facility staff who can provide an individual with information			
		about the FAP and FAP application process			
C		Provided the contact information of nonprofit organizations or government agencies that may be sources			
		of assistance with FAP applications			
е		Other (describe in Section C)		37	
16		dely publicized within the community served by the hospital facility?	16	X	
		" indicate how the hospital facility publicized the policy (check all that apply):			
а		The FAP was widely available on a website (list url): SEE PART V, SECTION C			
b		The FAP application form was widely available on a website (list url): SEE PART V, SECTION C			
C		A plain language summary of the FAP was widely available on a website (list url): SEE PART V, SECTION C			
C		The FAP was available upon request and without charge (in public locations in the hospital facility and by mail)			
е	X	The FAP application form was available upon request and without charge (in public locations in the hospital			
	T	facility and by mail)			
f	A	A plain language summary of the FAP was available upon request and without charge (in public locations in			
	T	the hospital facility and by mail)			
Q	X	Individuals were notified about the FAP by being offered a paper copy of the plain language summary of the FAP,			
		by receiving a conspicuous written notice about the FAP on their billing statements, and via conspicuous public			
		displays or other measures reasonably calculated to attract patients' attention			
	Y	New York and the second of the			
h	X	Notified members of the community who are most likely to require financial assistance about availability of the FAP			
'	Δ	The FAP, FAP application form, and plain language summary of the FAP were translated into the primary language(s)			
		spoken by LEP populations			
J		Other (describe in Section C)			

т	N		
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		Facility Information (continued)				
Billi	ng and	Collections				
Nan	ne of ho	ospital facility or letter of facility reporting group <u>MOUNT_SINAL_REHABILITATION_HOSPIT</u>	AЬ			
				Yes	No	
17	Did the	e hospital facility have in place during the tax year a separate billing and collections policy, or a written financial				
	assista	ince policy (FAP) that explained all of the actions the hospital facility or other authorized party may take upon				
	nonpa	yment?	17	X		
18	Check	all of the following actions against an individual that were permitted under the hospital facility's policies during the				
	tax yea	ar before making reasonable efforts to determine the individual's eligibility under the facility's FAP:				
а		Reporting to credit agency(ies)				
b		Selling an individual's debt to another party				
c		Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a				
		previous bill for care covered under the hospital facility's FAP				
c		Actions that require a legal or judicial process				
е		Other similar actions (describe in Section C)				
f	X	None of these actions or other similar actions were permitted				
19	Did the	e hospital facility or other authorized party perform any of the following actions during the tax year before making				
	reason	able efforts to determine the individual's eligibility under the facility's FAP?	19		Х	
		," check all actions in which the hospital facility or a third party engaged:				
а		Reporting to credit agency(ies)				
b		Selling an individual's debt to another party				
c		Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a				
	previous bill for care covered under the hospital facility's FAP					
c	d Actions that require a legal or judicial process					
e	e Other similar actions (describe in Section C)					
20	Indicat	e which efforts the hospital facility or other authorized party made before initiating any of the actions listed (whether or		•		
		ecked) in line 19 (check all that apply):				
а	37	Provided a written notice about upcoming ECAs (Extraordinary Collection Action) and a plain language summary of the				
		FAP at least 30 days before initiating those ECAs				
b	X	Made a reasonable effort to orally notify individuals about the FAP and FAP application process				
c	X	Processed incomplete and complete FAP applications				
c	37	Made presumptive eligibility determinations				
e		Other (describe in Section C)				
f		None of these efforts were made				
	Policy Relating to Emergency Medical Care					
21	Did the	e hospital facility have in place during the tax year a written policy relating to emergency medical care				
		quired the hospital facility to provide, without discrimination, care for emergency medical conditions to				
		uals regardless of their eligibility under the hospital facility's financial assistance policy?	21	Х		
		' indicate why:				
а		The hospital facility did not provide care for any emergency medical conditions				
b		The hospital facility's policy was not in writing				
c		The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Section C)				
_	一	Other (describe in Section C)				

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Part V Facility Information (continued)			
Charges to Individuals Eligible for Assistance Under the FAP (FAP-Eligible Individuals)			
Name of hospital facility or letter of facility reporting group MOUNT SINAI REHABILITATION HOSPIT	AL		
		Yes	No
22 Indicate how the hospital facility determined, during the tax year, the maximum amounts that can be charged to FAP-eligible individuals for emergency or other medically necessary care.			
a X The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service during a prior 12-month period			
b The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period			
c The hospital facility used a look-back method based on claims allowed by Medicaid, either alone or in combination			
with Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period			
d The hospital facility used a prospective Medicare or Medicaid method			
During the tax year, did the hospital facility charge any FAP-eligible individual to whom the hospital facility provided			
emergency or other medically necessary services more than the amounts generally billed to individuals who had			
insurance covering such care?	23		Х
If "Yes," explain in Section C.			
24 During the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross charge for any	04		x
service provided to that individual?	24		
If "Yes," explain in Section C.	l ,		

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

MOUNT SINAI REHABILITATION HOSPITAL:

PART V, SECTION B, LINE 3J: N/A

PART V, SECTION B, LINE 3E: MOUNT SINAI REHABILITATION HOSPITAL INCLUDED

IN ITS CHNA WRITTEN REPORT A PRIORITIZED LIST AND DESCRIPTION OF THE

COMMUNITY'S SIGNIFICANT HEALTH NEEDS, WHICH WERE IDENTIFIED THROUGH THE

MOST RECENTLY CONDUCTED COMMUNITY HEALTH NEEDS ASSESSMENT. THE FOLLOWING

COMMUNITY HEALTH NEEDS WERE DEEMED SIGNIFICANT AND WERE PRIORITIZED

THROUGH A COMMUNITY-INVOLVED SELECTION PROCESS.

MOUNT SINAI IS A SPECIALTY CARE HOSPITAL WITH A FOCUS ON REHABILITATION.

THE NEEDS IDENTIFIED IN THE TARGETED CHNA INCLUDE ACCESS TO REHABILITATION

SERVICES FOR SPECIFIC POPULATIONS INCLUDING:

LACK OF COORDINATED AND COMPREHENSIVE CARE FOR MULTIPLE SCLEROSIS (MS)
PATIENTS

PATIENT FRUSTRATION WITH DISJOINTED REHABILITATION CARE

INCREASED NEED FOR RESEARCH TO BETTER UNDERSTAND MS TREATMENT OPTIONS

ACCESS TO COMPREHENSIVE REHABILITATION FACILITIES

MOUNT SINAI REHABILITATION HOSPITAL:

PART V, SECTION B, LINE 5: THE MOUNT SINAI REHABILITATION HOSPITAL CHNA

IS BASED ON AN ITERATIVE COMMUNITY ENGAGEMENT AND DATA COLLECTION STRATEGY

THAT BEGAN IN JULY OF 2015 AND CONTINUED FOR THE NEXT ELEVEN MONTHS. THE

CHNA RESEARCH TEAM FOR THE THREE TRINITY HEALTH OF NEW ENGLAND HOSPITALS

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Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

IN NORTHERN CONNECTICUT (JOHNSON MEMORIAL HOSPITAL, MOUNT SINAI REHABILITATION HOSPITAL AND SAINT FRANCIS HOSPITAL AND MEDICAL CENTER (SAINT FRANCIS HOSPITAL)) INCLUDED REPRESENTATIVES FROM UNIVERSITY OF CONNECTICUT, CONNECTICUT CHILDREN'S MEDICAL CENTER, JOHNSON MEMORIAL HOSPITAL, SAINT FRANCIS HOSPITAL, MOUNT SINAI REHABILITATION HOSPITAL, CURTIS D. ROBINSON CENTER FOR HEALTH EQUITY, COMMUNITY SOLUTIONS, THE HARTFORD FOUNDATION FOR PUBLIC GIVING, CITY OF HARTFORD HEALTH AND HUMAN SERVICES AND DATAHAVEN. THIS GROUP OF LOCAL AGENCIES PROVIDES SERVICES TO HARTFORD RESIDENTS WITH A TARGETED FOCUS ON LOW INCOME, MEDICALLY VULNERABLE, AND THE ELDERLY POPULATION.

THE CHNA PROCESS INCLUDED MULTIPLE TECHNIQUES TO ENGAGE COMMUNITY MEMBER INCLUDING A COMPREHENSIVE RANDOMIZED TELEPHONE SURVEY, A WRITTEN PARTICIPANT SURVEY, AND INTERVIEWS AND INFORMAL DISCUSSIONS WITH "KEY INFORMANTS"-COMMUNITY LEADERS AND LEADERS OF PARTNER AGENCIES WITH EXPERTISE IN THE NEED FOR REHABILITATION SERVICES. PRIOR TO PUBLICATION, A COMMUNITY MEETING TO PRIORITIZE FINDINGS FROM THE DATA WAS HELD WITH COMMUNITY MEMBERS, FAITH LEADERS, GOVERNMENT REPRESENTATIVES, HEALTH CARE LEADERS, LOCAL COMMUNITY AGENCY STAFF, AND COMMUNITY DEVELOPMENT REPRESENTATIVES.

MOUNT SINAI REHABILITATION HOSPITAL:

PART V, SECTION B, LINE 6A: MOUNT SINAI REHABILITATION HOSPITAL COLLABORATED WITH THE FOLLOWING HOSPITAL FACILITIES IN CONDUCTING ITS MOST RECENT CHNA: CONNECTICUT CHILDREN'S MEDICAL CENTER, SAINT FRANCIS HOSPITAL, AND JOHNSON MEMORIAL HOSPITAL.

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Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

MOUNT SINAI REHABILITATION HOSPITAL:

PART V, SECTION B, LINE 6B: MOUNT SINAI REHABILITATION HOSPITAL ALSO COLLABORATED WITH THE FOLLOWING COMMUNITY ORGANIZATIONS WHILE CONDUCTING ITS MOST RECENT CHNA: THE CITY OF HARTFORD/DEPARTMENT OF HEALTH AND HUMAN SERVICES, HARTFORD FOUNDATION FOR PUBLIC GIVING, UNIVERSITY OF CONNECTICUT MEDICAL SCHOOL, VETERANS GROUPS, AND THE MULTIPLE SCLEROSIS SOCIETY.

MOUNT SINAI REHABILITATION HOSPITAL:

PART V, SECTION B, LINE 11: IN FY18, MOUNT SINAI ADDRESSED EACH SIGNIFICANT NEED THAT WAS IDENTIFIED IN THE FY16 CHNA.

LACK OF COORDINATED AND COMPREHENSIVE CARE FOR MULTIPLE SCLEROSIS (MS) PATIENTS -

ANNUALLY, A MS INTERNATIONAL SYMPOSIUM PATIENT DAY IS FACILITATED BY THE MANDELL CENTER AT MOUNT SINAI, WHICH INCLUDES EDUCATION, RESOURCES, AND SUPPORT FOR INDIVIDUALS WITH MS, THEIR FAMILIES & CLINICIANS. SPECIFIC EDUCATIONAL SERIES FOR PATIENTS WITH MS AND THEIR FAMILIES WERE ALSO OFFERED ON A REGULAR BASIS THROUGHOUT FY18.

PATIENT FRUSTRATION WITH DISJOINTED REHABILITATION CARE -

IN FY18, SERVICES AT MOUNT SINAI WERE EXPANDED TO SUPPORT PATIENTS IN A VARIETY OF WAYS, INCLUDING THE USE OF UBER TO HELP WITH TRANSPORTATION FROM REHAB TO OTHER SPECIALTY SERVICES.

INC

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

INCREASED NEED FOR RESEARCH TO BETTER UNDERSTAND MS TREATMENT OPTIONS
SUPPORT FROM THE NATIONAL MS SOCIETY FOR RESEARCH IS ON-GOING AND THE

ENROLLMENT OF PATIENTS INTO CLINICAL TRIALS IS FACILITATED WHENEVER

POSSIBLE.

ACCESS TO COMPREHENSIVE REHABILITATION FACILITIES -

IN ADDITION TO TRADITIONAL REHABILITATION SERVICES PROVIDED AT MOUNT

SINAI, SUPPORT GROUP SERIES AND OUTREACH PROGRAMS ARE HELD THAT BRING

PATIENTS TOGETHER FOR ROWING AND KAYAKING. ADDITIONALLY, ACCESS TO

REHABILITATION SERVICES FOR PATIENTS WITH MULTIPLE SCLEROSIS (MS) INCLUDE

BUT ARE NOT LIMITED TO, PHYSICAL THERAPY SUPPORT GROUPS, MEN'S MS SUPPORT

GROUP, PATIENT LED SUPPORT PAIN MANAGEMENT GROUPS, COMMUNITY ADAPTIVE

ROWING PROGRAM (C.A.R.P.), AND GOLFERS IN MOTION.

MOUNT SINAI REHABILITATION HOSPITAL:

PART V, SECTION B, LINE 13H: THE HOSPITAL RECOGNIZES THAT NOT ALL PATIENTS

ARE ABLE TO PROVIDE COMPLETE FINANCIAL AND/OR SOCIAL INFORMATION.

THEREFORE, APPROVAL FOR FINANCIAL SUPPORT MAY BE DETERMINED BASED ON

AVAILABLE INFORMATION. EXAMPLES OF PRESUMPTIVE CASES INCLUDE: DECEASED

PATIENTS WITH NO KNOWN ESTATE, THE HOMELESS, UNEMPLOYED PATIENTS,

NON-COVERED MEDICALLY NECESSARY SERVICES PROVIDED TO PATIENTS QUALIFYING

FOR PUBLIC ASSISTANCE PROGRAMS, PATIENT BANKRUPTCIES, AND MEMBERS OF

RELIGIOUS ORGANIZATIONS WHO HAVE TAKEN A VOW OF POVERTY AND HAVE NO

RESOURCES INDIVIDUALLY OR THROUGH THE RELIGIOUS ORDER.

FOR THE PURPOSE OF HELPING FINANCIALLY NEEDY PATIENTS, A THIRD PARTY IS

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

UTILIZED TO CONDUCT A REVIEW OF PATIENT INFORMATION TO ASSESS FINANCIAL NEED. THIS REVIEW UTILIZES A HEALTH CARE INDUSTRY-RECOGNIZED, PREDICTIVE MODEL THAT IS BASED ON PUBLIC RECORD DATABASES. THESE PUBLIC RECORDS ENABLE THE HOSPITAL TO ASSESS WHETHER THE PATIENT IS CHARACTERISTIC OF OTHER PATIENTS WHO HAVE HISTORICALLY QUALIFIED FOR FINANCIAL ASSISTANCE UNDER THE TRADITIONAL APPLICATION PROCESS. IN CASES WHERE THERE IS AN ABSENCE OF INFORMATION PROVIDED DIRECTLY BY THE PATIENT, AND AFTER EFFORTS TO CONFIRM COVERAGE AVAILABILITY, THE PREDICTIVE MODEL PROVIDES A SYSTEMATIC METHOD TO GRANT PRESUMPTIVE ELIGIBILITY TO FINANCIALLY NEEDY PATIENTS.

MOUNT SINAI REHABILITATION HOSPITAL - PART V, SECTION B, LINE 7A: WWW.MSRH-CT.ORG/MSRH_COMMUNITY_HEALTH_NEEDS_ASSESSMENT

MOUNT SINAI REHABILITATION HOSPITAL - PART V, SECTION B, LINE 7B: WWW.TRINITYHEALTHOFNE.ORG/COMMUNITY-HEALTH-NEEDS-ASSESSMENTS

MOUNT SINAI REHABILITATION HOSPITAL - PART V, SECTION B, LINE 9: AS PERMITTED IN THE FINAL SECTION $501(\mathtt{R})$ REGULATIONS, THE HOSPITAL'S IMPLEMENTATION STRATEGY WAS ADOPTED WITHIN 4 1/2 MONTHS AFTER THE FISCAL YEAR END THAT THE CHNA WAS COMPLETED AND MADE WIDELY AVAILABLE TO THE PUBLIC.

MOUNT SINAI REHABILITATION HOSPITAL - PART V, SECTION B, LINE 10A: WWW.MSRH-CT.ORG/MSRH_COMMUNITY_HEALTH_NEEDS_ASSESSMENT

Part V Facility Information (continued)

INC.

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.
MOUNT SINAI REHABILITATION HOSPITAL - PART V, SECTION B, LINE 16A:
WWW.MSRH-CT.ORG/MSRH_BILLING_FINANCE
MOUNT SINAI REHABILITATION HOSPITAL - PART V, SECTION B, LINE 16B:
WWW.MSRH-CT.ORG/MSRH_BILLING_FINANCE
MOUNT SINAI REHABILITATION HOSPITAL - PART V, SECTION B, LINE 16C:
WWW.MSRH-CT.ORG/MSRH_BILLING_FINANCE

06-1422973 Page 9 Schedule H (Form 990) 2017 Part V Facility Information (continued) Section D. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility (list in order of size, from largest to smallest) How many non-hospital health care facilities did the organization operate during the tax year?___ Name and address Type of Facility (describe)

INC.

Part VI Supplemental Information

Provide the following information.

- 1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II and Part III, lines 2, 3, 4, 8 and 9b.
- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any CHNAs reported in Part V, Section B.
- **Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds. etc.).
- 6 Affiliated health care system. If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- **7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

PART I, LINE 3C:

IN ADDITION TO LOOKING AT A MULTIPLE OF THE FEDERAL POVERTY GUIDELINES,

OTHER FACTORS ARE CONSIDERED SUCH AS THE PATIENT'S FINANCIAL STATUS AND/OR

ABILITY TO PAY AS DETERMINED THROUGH THE ASSESSMENT PROCESS.

PART I, LINE 6A:

MOUNT SINAI REHABILITATION HOSPITAL REPORTS ITS COMMUNITY BENEFIT

INFORMATION AS PART OF THE CONSOLIDATED COMMUNITY BENEFIT INFORMATION

REPORTED BY TRINITY HEALTH (EIN 35-1443425) IN ITS AUDITED FINANCIAL

STATEMENTS, AVAILABLE AT WWW.TRINITY-HEALTH.ORG.

IN ADDITION, MOUNT SINAI REHABILITATION HOSPITAL INCLUDES A COPY OF ITS

MOST RECENTLY FILED SCHEDULE H ON BOTH ITS OWN WEBSITE AND TRINITY

HEALTH'S WEBSITE.

PART I, LINE 7:

THE BEST AVAILABLE DATA WAS USED TO CALCULATE THE COST AMOUNTS REPORTED IN

ITEM 7. FOR CERTAIN CATEGORIES, PRIMARILY TOTAL CHARITY CARE AND

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Part VI | Supplemental Information (Continuation)

MEANS-TESTED GOVERNMENT PROGRAMS, SPECIFIC COST-TO-CHARGE RATIOS WERE CALCULATED AND APPLIED TO THOSE CATEGORIES. THE COST-TO-CHARGE RATIO WAS DERIVED FROM WORKSHEET 2, RATIO OF PATIENT CARE COST-TO-CHARGES. IN OTHER CATEGORIES, THE BEST AVAILABLE DATA WAS DERIVED FROM THE HOSPITAL'S COST ACCOUNTING SYSTEM.

PART I, LN 7 COL(F):

THE FOLLOWING NUMBER, \$157,688, REPRESENTS THE AMOUNT OF BAD DEBT EXPENSE INCLUDED IN TOTAL FUNCTIONAL EXPENSES IN FORM 990, PART IX, LINE 25. PER IRS INSTRUCTIONS, THIS AMOUNT WAS EXCLUDED FROM THE DENOMINATOR WHEN CALCULATING THE PERCENT OF TOTAL EXPENSE FOR SCHEDULE H, PART I, LINE 7, COLUMN (F).

PART II, COMMUNITY BUILDING ACTIVITIES:

THE COMMUNITY BUILDING ACTIVITY CARRIED OUT IN FY18 AT THE MOUNT SINAI REHABILITATION HOSPITAL CAMPUS WAS THE JOAN DAUBER FOOD BANK, WHICH PROVIDES SUPPORT FOR FAMILIES WHO ARE SUFFERING FROM FOOD INSECURITY. ACCESS TO HEALTHY FOOD IS A CRITICAL NEED FOR THOSE WHO LIVE IN THE NORTH END OF HARTFORD WHERE MOUNT SINAI REHABILITATION HOSPITAL IS LOCATED. THE FOOD BANK SUPPORTS FAMILIES WITH NUTRITIOUS FOODS AND EDUCATION AROUND SPECIFIC DIETARY NEEDS PROVIDED BY A NUTRITIONIST.

PART III, LINE 2:

METHODOLOGY USED FOR LINE 2 - ANY DISCOUNTS PROVIDED OR PAYMENTS MADE TO A PARTICULAR PATIENT ACCOUNT ARE APPLIED TO THAT PATIENT ACCOUNT PRIOR TO ANY BAD DEBT WRITE-OFF AND ARE THUS NOT INCLUDED IN BAD DEBT EXPENSE. AS A RESULT OF THE PAYMENT AND ADJUSTMENT ACTIVITY BEING POSTED TO BAD DEBT ACCOUNTS, WE ARE ABLE TO REPORT BAD DEBT EXPENSE NET OF THESE

INC.

Schedule H (Form 990) Part VI | Supplemental Information (Continuation)

TRANSACTIONS.

PART III, LINE 3:

MOUNT SINAI REHABILITATION HOSPITAL USES A PREDICTIVE MODEL THAT INCORPORATES THREE DISTINCT VARIABLES IN COMBINATION TO PREDICT WHETHER A PATIENT QUALIFIES FOR FINANCIAL ASSISTANCE: (1) SOCIO-ECONOMIC SCORE, (2) FEDERAL POVERTY LEVEL (FPL), AND (3) HOMEOWNERSHIP. ESTIMATED BASED ON THE MODEL, CHARITY CARE CAN STILL BE EXTENDED TO PATIENTS EVEN IF THEY HAVE NOT RESPONDED TO FINANCIAL COUNSELING EFFORTS AND ALL OTHER FUNDING SOURCES HAVE BEEN EXHAUSTED. FOR FINANCIAL STATEMENT PURPOSES, MOUNT SINAI REHABILITATION HOSPITAL IS RECORDING AMOUNTS AS CHARITY CARE (INSTEAD OF BAD DEBT EXPENSE) BASED ON THE RESULTS OF THE PREDICTIVE MODEL. THEREFORE, MOUNT SINAI REHABILITATION HOSPITAL IS REPORTING ZERO ON LINE 3, SINCE THEORETICALLY ANY POTENTIAL CHARITY CARE SHOULD HAVE BEEN IDENTIFIED THROUGH THE PREDICTIVE MODEL.

PART III, LINE 4:

MOUNT SINAI REHABILITATION HOSPITAL IS INCLUDED IN THE CONSOLIDATED FINANCIAL STATEMENTS OF TRINITY HEALTH. THE FOLLOWING IS THE TEXT OF THE ALLOWANCE FOR DOUBTFUL ACCOUNTS FOOTNOTE FROM PAGE 14 OF THOSE STATEMENTS: "THE CORPORATION RECOGNIZES A SIGNIFICANT AMOUNT OF PATIENT SERVICE REVENUE AT THE TIME THE SERVICES ARE RENDERED EVEN THOUGH THE CORPORATION DOES NOT ASSESS THE PATIENT'S ABILITY TO PAY AT THAT TIME. AS A RESULT, THE PROVISION FOR BAD DEBTS IS PRESENTED AS A DEDUCTION FROM PATIENT SERVICE REVENUE (NET OF CONTRACTUAL PROVISIONS AND DISCOUNTS). FOR UNINSURED AND UNDERINSURED PATIENTS THAT DO NOT QUALIFY FOR CHARITY CARE, THE CORPORATION ESTABLISHES AN ALLOWANCE TO REDUCE THE CARRYING VALUE OF SUCH RECEIVABLES TO THEIR ESTIMATED NET REALIZABLE VALUE. THIS ALLOWANCE

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Part VI | Supplemental Information (Continuation)

IS ESTABLISHED BASED ON THE AGING OF ACCOUNTS RECEIVABLE AND THE HISTORICAL COLLECTION EXPERIENCE BY THE HEALTH MINISTRIES FOR EACH TYPE OF A SIGNIFICANT PORTION OF THE CORPORATION'S PROVISION FOR DOUBTFUL ACCOUNTS RELATES TO SELF-PAY PATIENTS, AS WELL AS CO-PAYMENTS AND DEDUCTIBLES OWED TO THE CORPORATION BY PATIENTS WITH INSURANCE."

PART III, LINE 5:

TOTAL MEDICARE REVENUE REPORTED IN PART III, LINE 5 HAS BEEN REDUCED BY THE TWO PERCENT SEQUESTRATION REDUCTION.

PART III, LINE 8:

MOUNT SINAI REHABILITATION HOSPITAL DOES NOT BELIEVE ANY MEDICARE SHORTFALL SHOULD BE TREATED AS COMMUNITY BENEFIT. THIS IS SIMILAR TO CATHOLIC HEALTH ASSOCIATION RECOMMENDATIONS, WHICH STATE THAT SERVING MEDICARE PATIENTS IS NOT A DIFFERENTIATING FEATURE OF TAX-EXEMPT HEALTH CARE ORGANIZATIONS AND THAT THE EXISTING COMMUNITY BENEFIT FRAMEWORK ALLOWS COMMUNITY BENEFIT PROGRAMS THAT SERVE THE MEDICARE POPULATION TO BE COUNTED IN OTHER COMMUNITY BENEFIT CATEGORIES.

PART III, LINE 8: COSTING METHODOLOGY FOR LINE 6 - MEDICARE COSTS WERE OBTAINED FROM THE FILED MEDICARE COST REPORT. THE COSTS ARE BASED ON MEDICARE ALLOWABLE COSTS AS REPORTED ON WORKSHEET B, COLUMN 27, WHICH EXCLUDE DIRECT MEDICAL EDUCATION COSTS. INPATIENT MEDICARE COSTS ARE CALCULATED BASED ON A COMBINATION OF ALLOWABLE COST PER DAY TIMES MEDICARE DAYS FOR ROUTINE SERVICES AND COST TO CHARGE RATIO TIMES MEDICARE CHARGES FOR ANCILLARY SERVICES. OUTPATIENT MEDICARE COSTS ARE CALCULATED BASED ON COST TO CHARGE RATIO TIMES MEDICARE CHARGES BY ANCILLARY DEPARTMENT.

Part VI | Supplemental Information (Continuation)

PART III, LINE 9B:

THE HOSPITAL'S COLLECTION POLICY CONTAINS PROVISIONS ON THE COLLECTION

PRACTICES TO BE FOLLOWED FOR PATIENTS WHO ARE KNOWN TO QUALIFY FOR

FINANCIAL ASSISTANCE. CHARITY DISCOUNTS ARE APPLIED TO THE AMOUNTS THAT

QUALIFY FOR FINANCIAL ASSISTANCE. COLLECTION PRACTICES FOR THE REMAINING

BALANCES ARE CLEARLY OUTLINED IN THE ORGANIZATION'S COLLECTION POLICY.

THE HOSPITAL HAS IMPLEMENTED BILLING AND COLLECTION PRACTICES FOR PATIENT

PAYMENT OBLIGATIONS THAT ARE FAIR, CONSISTENT AND COMPLIANT WITH STATE AND

FEDERAL REGULATIONS.

PART VI, LINE 2:

NEEDS ASSESSMENT - STRONG COLLABORATION WITH GROUPS SUCH AS THE MS

SOCIETY, VETERANS GROUPS AND TRAUMATIC BRAIN INJURY ADVOCATES SERVE TO

KEEP THE ORGANIZATION INFORMED OF THE LATEST NEEDS AND STAY ABREAST OF THE

OPPORTUNITIES TO HAVE A POSITIVE IMPACT ON THOSE IN NEED OF REHABILITATION

SERVICES. ADDITIONALLY, THE RESEARCH PORTFOLIO OF MOUNT SINAI

REHABILITATION HOSPITAL SERVES TO PROVIDE ANOTHER OPPORTUNITY FOR

COMMUNITY ENGAGEMENT.

PART VI, LINE 3:

PATIENT EDUCATION OF ELIGIBILITY FOR ASSISTANCE - MOUNT SINAI

REHABILITATION HOSPITAL COMMUNICATES EFFECTIVELY WITH PATIENTS REGARDING

PATIENT PAYMENT OBLIGATIONS. FINANCIAL COUNSELING IS PROVIDED TO PATIENTS

ABOUT THEIR PAYMENT OBLIGATIONS AND HOSPITAL BILLS. INFORMATION ON

HOSPITAL-BASED FINANCIAL SUPPORT POLICIES, FEDERAL, STATE, AND LOCAL

GOVERNMENT PROGRAMS, AND OTHER COMMUNITY-BASED CHARITABLE PROGRAMS THAT

PROVIDE COVERAGE FOR SERVICES ARE MADE AVAILABLE TO PATIENTS DURING THE

PRE-REGISTRATION AND REGISTRATION PROCESSES AND/OR THROUGH COMMUNICATIONS

Schedule H (Form 990)

Part VI Supplemental Information (Continuation)

WITH PATIENTS SEEKING FINANCIAL ASSISTANCE.

FINANCIAL COUNSELORS MAKE AFFIRMATIVE EFFORTS TO HELP PATIENTS APPLY FOR

PUBLIC AND PRIVATE PROGRAMS FOR WHICH THEY MAY QUALIFY AND THAT MAY ASSIST

THEM IN OBTAINING AND PAYING FOR HEALTH CARE SERVICES. EVERY EFFORT IS

MADE TO DETERMINE A PATIENT'S ELIGIBILITY PRIOR TO OR AT THE TIME OF

ADMISSION OR SERVICE.

MOUNT SINAI REHABILITATION HOSPITAL OFFERS FINANCIAL SUPPORT TO PATIENTS THIS SUPPORT IS AVAILABLE TO UNINSURED AND WITH LIMITED MEANS. UNDERINSURED PATIENTS WHO DO NOT QUALIFY FOR PUBLIC PROGRAMS OR OTHER NOTIFICATION ABOUT FINANCIAL ASSISTANCE, INCLUDING CONTACT ASSISTANCE. INFORMATION, IS AVAILABLE THROUGH PATIENT BROCHURES, MESSAGES ON PATIENT BILLS, POSTED NOTICES IN PUBLIC REGISTRATION AREAS INCLUDING EMERGENCY ROOMS, ADMITTING AND REGISTRATION DEPARTMENTS, AND OTHER PATIENT FINANCIAL SERVICES OFFICES. SUMMARIES OF HOSPITAL PROGRAMS ARE MADE AVAILABLE TO APPROPRIATE COMMUNITY HEALTH AND HUMAN SERVICES AGENCIES AND OTHER ORGANIZATIONS THAT ASSIST PEOPLE IN NEED. INFORMATION REGARDING FINANCIAL ASSISTANCE PROGRAMS IS ALSO AVAILABLE ON HOSPITAL WEBSITES. IN ADDITION TO ENGLISH, THIS INFORMATION IS ALSO AVAILABLE IN OTHER LANGUAGES AS REQUIRED BY INTERNAL REVENUE CODE SECTION 501(R), REFLECTING OTHER PRIMARY LANGUAGES SPOKEN BY THE POPULATION SERVICED BY OUR HOSPITAL.

MOUNT SINAI REHABILITATION HOSPITAL HAS ESTABLISHED A WRITTEN POLICY FOR
THE BILLING, COLLECTION AND SUPPORT FOR PATIENTS WITH PAYMENT OBLIGATIONS.

MOUNT SINAI REHABILITATION HOSPITAL MAKES EVERY EFFORT TO ADHERE TO THE
POLICY AND IS COMMITTED TO IMPLEMENTING AND APPLYING THE POLICY FOR
ASSISTING PATIENTS WITH LIMITED MEANS IN A PROFESSIONAL, CONSISTENT

Part VI | Supplemental Information (Continuation)

INC.

MANNER.

PART VI, LINE 4:

COMMUNITY INFORMATION - THE CONNECTICUT TRINITY HEALTH OF NEW ENGLAND SERVICE AREA IS MADE UP OF A TOTAL OF 87 TOWNS WITH A TOTAL POPULATION OF APPROXIMATELY 1.5 MILLION AS OF 2017. THERE ARE A TOTAL OF 16 ACUTE CARE LOCATIONS THROUGHOUT THE COMMUNITY. WITHIN THE AREA, THE MEDIAN HOUSEHOLD INCOME IS \$76,693, MEDIAN AGE IS 39.8 AND THE UNEMPLOYMENT RATE IS 5.4%. THE HEALTH AND RESOURCES AND SERVICES ADMINISTRATION HAS DESIGNATED 29 MEDICALLY UNDERSERVED AREAS/POPULATIONS FOR THE STATE OF CONNECTICUT. WITHIN THE TRINITY HEALTH OF NEW ENGLAND SERVICE AREA, THE FOLLOWING SERVICE AREAS WERE DESIGNATED AS MEDICALLY UNDERSERVED AREAS AND POPULATIONS:

SAINT FRANCIS HOSPITAL SERVICE AREA TOWNS: CENTRAL BRISTOL, HARTFORD, NEW BRITAIN, MIDDLETOWN, MERIDEN

JOHNSON MEMORIAL HOSPITAL SERVICE AREA TOWNS: VERNON

SAINT MARY'S HOSPITAL SERVICE AREA TOWNS: CENTRAL WATERBURY

MOUNT SINAI REHABILITATION HOSPITAL SERVES ALL OF THESE TOWNS.

MOUNT SINAI REHABILITATION HOSPITAL SERVES THOSE IN NEED OF PHYSICAL REHABILITATION, INCLUDING THOSE WHO HAVE SUFFERED FROM STROKES, TRAUMATIC BRAIN INJURY, NEUROLOGIC ISSUES (PARTICULARLY MULTIPLE SCLEROSIS), AND POST-SURGERY SUPPORT. MOST PATIENTS COME FROM HARTFORD AND HAVE MEDICAID INSURANCE COVERAGE. TRAUMA DUE TO GUNSHOTS, VIOLENCE, MOTOR VEHICLE ACCIDENTS AND OTHER ACCIDENTS ARE ALSO COMMON, AS ARE AMPUTEES WHO SUFFER WITH DIABETES. MOUNT SINAI REHABILITATION HOSPITAL SERVES TO TREAT THE CONSEQUENCES OF THESE CONDITIONS WITH PRIMARY TREATMENT AND ENGAGES IN

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Part VI | Supplemental Information (Continuation)

SECONDARY PREVENTION THROUGH EDUCATION, COMMUNITY OUTREACH AND PROGRAMS TO REDUCE INCIDENCE.

HARTFORD HAS A POPULATION OF 125,000, 44% OF ITS CITIZENS ARE HISPANIC/LATINO AND 35% ARE BLACK/AFRICAN AMERICAN, WITH SUBGROUPS THAT INCLUDE REFUGEES AND IMMIGRANTS FROM AFRICA, EASTERN EUROPE, THE MIDDLE EAST, ASIA, SOUTH AMERICA, AND THE WEST INDIES. 22% OF THE TOTAL POPULATION IN HARTFORD IS FOREIGN BORN, BRINGING A TREMENDOUS DIVERSITY TO THE CITY. LEVELS OF POVERTY IN HARTFORD ARE HIGHER THAN THE STATE AS A WHOLE, 35% VS. 10% RESPECTIVELY. THE NEIGHBORHOODS AROUND THE HOSPITAL HAVE BEEN DESIGNATED AS A FEDERAL PROMISE ZONE IN LARGE PART DUE TO THE HIGH RATES OF POVERTY, LACK OF SAFETY AND POOR HEALTH OUTCOMES.

PART VI, LINE 5:

OTHER INFORMATION - FREE LECTURES AND SEMINARS ARE OFFERED BY CLINICAL STAFF IN RESPONSE TO COMMUNITY REQUESTS; HOSPITAL STAFF SERVE ON NUMEROUS LOCAL AND STATE LEVEL BOARDS AND COMMITTEES; AND PARTNERSHIPS WITH STATE AGENCIES AND LOCAL HEALTHCARE PROVIDERS, ALL SERVE TO SUPPORT OUR COMMITMENT TO IMPROVE COMMUNITY HEALTH.

TOBACCO 21 - ACTIVITIES INCLUDE JOINING THE STATE TOBACCO COALITION -MOBILIZE AGAINST TOBACCO FOR CONNECTICUT'S HEALTH (MATCH) AND SUBMITTING A TOBACCO 21 BILL FOR VOTE BY THE LEGISLATURE (WHICH MADE IT OUT OF COMMITTEE BUT UNFORTUNATELY DID NOT PASS).

SMOKE FREE CAMPUS - ACTIVITIES INCLUDE REVIEW OF CURRENT POLICY TO STRENGTHEN WORDING, UPDATING ELECTRONIC SIGNAGE THROUGHOUT THE HOSPITAL, AND PROMOTION THROUGH SOCIAL MEDIA.

PART VI, LINE 6:

MOUNT SINAI REHABILITATION HOSPITAL IS A MEMBER OF TRINITY HEALTH, ONE OF THE LARGEST CATHOLIC HEALTH CARE DELIVERY SYSTEMS IN THE COUNTRY. HEALTH ANNUALLY REQUIRES THAT ALL MEMBER MINISTRIES DEFINE - AND ACHIEVE -SPECIFIC COMMUNITY HEALTH AND WELL-BEING GOALS. IN FISCAL YEAR 2018, EVERY MINISTRY FOCUSED ON FOUR GOALS:

- 1. REDUCE TOBACCO USE
- 2. REDUCE OBESITY PREVALENCE
- 3. ADDRESS AT LEAST ONE SIGNIFICANT HEALTH NEED IDENTIFIED IN THE MINISTRY COMMUNITY HEALTH NEEDS ASSESSMENT
- 4. ADDRESS AT LEAST ONE SOCIAL DETERMINANT OF HEALTH

TRINITY HEALTH ACKNOWLEDGES THE IMPACT SOCIAL DETERMINANTS SUCH AS ADEQUATE HOUSING, SAFETY, ACCESS TO FOOD, EDUCATION, INCOME, AND HEALTH COVERAGE HAVE ON THE HEALTH OF THE COMMUNITY. IN FISCAL YEAR 2016, TRINITY HEALTH LAUNCHED THE TRANSFORMING COMMUNITIES INITIATIVE (TCI) TO ADVANCE COMMUNITY PARTNERSHIPS THAT FOCUS ON IMPROVING THE HEALTH AND WELL-BEING IN COMMUNITIES SERVED BY THE MINISTRIES OF TRINITY HEALTH. TCI IS AN INNOVATIVE FUNDING MODEL AND TECHNICAL ASSISTANCE INITIATIVE SUPPORTING EIGHT COMMUNITIES USING POLICY, SYSTEM, AND ENVIRONMENTAL (PSE) CHANGE STRATEGIES TO PREVENT TOBACCO USE AND CHILDHOOD OBESITY, AS WELL AS ADDRESS SOCIAL DETERMINANTS OF HEALTH. TRINITY HEALTH INVESTED \$3.6 MILLION IN FISCAL YEAR 2018 IN TCI. IN FISCAL YEAR 2018, TRINITY HEALTH LAUNCHED THE GOOD SAMARITAN INITIATIVE (GSI) TO SUPPORT THE MOST VULNERABLE PATIENTS' SOCIAL AND ECONOMIC NEEDS IN OUR SYSTEM THROUGH INTEGRATING COMMUNITY HEALTH WORKERS AS PART OF CARE TEAMS ACROSS NINE

MINISTRIES. TRINITY HEALTH INVESTED OVER \$260,000 IN FISCAL YEAR 2018 IN GSI. ADDITIONALLY, TRINITY HEALTH INVESTED \$500,000 IN ELEVEN GRANTS TO IMPROVE THE BUILT ENVIRONMENT ACROSS EIGHT MINISTRIES. AS A NOT-FOR-PROFIT HEALTH SYSTEM, TRINITY HEALTH REINVESTS ITS PROFITS BACK INTO OUR COMMUNITIES THROUGH PROMOTING WELLNESS AND DEVELOPING PROGRAMS SPECIFICALLY SUPPORTING THOSE WHO ARE POOR AND VULNERABLE, HELPING MANAGE CHRONIC CONDITIONS LIKE DIABETES, PROVIDING HEALTH EDUCATION, AND MOVING FORWARD POLICY, SYSTEM AND ENVIRONMENTAL CHANGE. THE ORGANIZATION WORKS TO ENSURE THAT ITS MEMBER HOSPITALS AND OTHER ENTITIES/AFFILIATES ENHANCE THE OVERALL HEALTH OF THE COMMUNITIES THEY SERVE BY ADDRESSING THE SPECIFIC NEEDS OF EACH COMMUNITY. IN FISCAL YEAR 2018, TRINITY HEALTH INVESTED OVER \$1.1 BILLION IN SUCH COMMUNITY BENEFITS. FOR MORE INFORMATION ABOUT TRINITY HEALTH, VISIT WWW.TRINITY-HEALTH.ORG.