

# OpenNotes FAQs for Patients

## What is OpenNotes?

OpenNotes is like a digital notebook your doctors, nurses and other members of your healthcare team use to share their clinical notes with you in MyChart. After a visit or test, your doctor will make certain clinical notes available for you to read and review through OpenNotes.

## Why is reading my notes important?

During an office visit or hospital stay, you and your doctor share a lot of information. Read your notes carefully after a visit to review information discussed. It helps you remember the details of your visit, leads to better care and fosters engagement between you and your doctor.

## What will I find in my doctor's note?

Your doctor's notes contain your medical history based on information you provide during a visit. Your medical history may contain:

- Your test results.
- Your diagnosis.
- Your doctor's thoughts about your condition or symptoms.

Your doctor also includes treatments he or she recommends along with follow-up instructions like upcoming tests, appointments or referrals.

## How do I access my notes in MyChart?

Log into MyChart and follow these steps:

- Click **Visits** icon.
- Available notes will show under the date in the **Past Visits** section.

## I cannot see any of my notes or a specific note I expected to read. Why not?

All notes are not always visible. Due to certain regulations, your doctor may decide not to share certain notes. Notes that your doctor shares are electronically approved. These notes are under review before posting to your OpenNotes. If you have questions, talk with your doctor.

## Can I share my notes with other people?

Yes. You can share your notes with proxies who you want to have access to your MyChart account. Proxies are family members, friends or anyone who helps you care for yourself. Talk to your doctor's office if you would like to add a proxy to your account.

## I think I found an error in my note. What should I do?

If you see a possible error, contact your doctor's office. Examples of possible errors may include information related to your medications or medical problems. Misspellings or word substitutions may happen when a doctor does not dictate his own notes.

## Where can I learn more about OpenNotes?

You can learn more about OpenNotes at [www.opennotes.org](http://www.opennotes.org).

